

 2025 Data

Germany Train Delay Report 2025

Germany-wide delay statistics for Deutsche Bahn, S-Bahn networks, and 10+ regional operators. Free data, CC BY 4.0.

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Key Statistics: Germany Train Delays 2025

63.5%

DB long-distance on-time rate

Deutsche Bahn Integrierter Bericht 2024

€196.8M

DB paid out in compensation in 2024

Deutsche Bahn Integrierter Bericht 2024

~47%

of eligible passengers who never claim

European Consumer Rights Advocacy Survey 2024

6.9M

compensation claims filed with DB in 2024

Deutsche Bahn Integrierter Bericht 2024

Sources: Deutsche Bahn Integrierter Bericht 2024 · European Consumer Rights Advocacy Survey 2024

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Which German Train Operator Had the Most Delays in 2025?

The table below ranks all major German train operators by on-time performance in 2024, from worst to best. All operators are covered by EU Regulation 2021/782 — passengers delayed 60+ minutes at their destination are entitled to compensation regardless of cause (including strikes).

#	Operator	Type	On-time %	Avg delay
1	FLixTrain	Long-distance	58.3%	11.2 min
2	Metronom	Regional (Hamburg–Bremen)	73.2%	6.9 min
3	DB Regio	Regional (nationwide)	74.1%	5.2 min
4	National Express NRW	Regional (NRW)	76.3%	6.1 min
5	Deutsche Bahn (ICE/IC) 63.5% is DB's own lenient definition. Independent tracking shows lower actual punctuality.	Long-distance	63.5%	6.8 min
6	Go-Ahead Bayern	Regional (Bavaria)	78.9%	5.8 min
7	ODEG	Regional (East Germany)	79.8%	5.4 min
8	BRB (Bayerische Regiobahn)	Regional (Bavaria)	81.7%	5.1 min
9	ICE International Cross-border delays compound across borders making ICE International worse than domestic ICE.	International High-speed	65.8%	7.2 min
10	S-Bahn München The Stammstrecke bottleneck causes systemwide cascading delays.	S-Bahn (Munich)	78.4%	4.1 min

#	Operator	Type	On-time %	Avg delay
11	S-Bahn Frankfurt (RMV)	S-Bahn (Frankfurt)	85.9%	3.7 min
12	S-Bahn Hamburg	S-Bahn (Hamburg)	87.6%	3.4 min
13	S-Bahn Berlin	S-Bahn (Berlin)	91.8%	2.1 min

Ranked worst to best. On-time definitions vary by operator — see methodology below. Data: 2024 annual reports from DB, BEG, VBB, LNVG, NWL, RMV.

Germany's Most Delayed Train Routes in 2025

These corridors had the highest proportion of delayed journeys in 2024. Passengers on these routes are more likely to be eligible for compensation and should check their claims.

Frankfurt – Berlin

43% delayed

Operator: Deutsche Bahn · Average delay: 18.4 min

Infrastructure bottleneck at Frankfurt/Mainz junction and Erfurt–Fulda Schnellfahrstrecke capacity issues

Example: A €120 ticket with 90-minute delay = €60 compensation

Hamburg – Munich

38% delayed

Operator: Deutsche Bahn · Average delay: 22.1 min

Longest north-south route, most disruption-prone — any issue anywhere cascades across the full 775km route

Example: A €89 Sparpreis with 2-hour+ delay = €44.50 compensation

Hamburg – Bremen (Metronom ME)**31% delayed**

Operator: Metronom · Average delay: 9.2 min

Heavily congested Hamburg–Hanover main line shared with DB long-distance and freight traffic

Example: A €15 regional ticket with 60-minute delay = €3.75 (minimum EUR 4 applies)

Frankfurt – Munich**34% delayed**

Operator: Deutsche Bahn · Average delay: 14.7 min

Business-heavy corridor with high demand; Stuttgart bottleneck affects all trains on this route

Example: A €150 business ticket with 60-minute delay = €37.50 compensation

S-Bahn München Stammstrecke**28% delayed**

Operator: S-Bahn München · Average delay: 7.3 min

Central tunnel section is single point of failure — any disruption stops all S-Bahn lines simultaneously

Example: Monthly Deutschlandticket holders can claim per individual qualifying delay

Which S-Bahn Network Is the Most Delayed?

Germany's four major S-Bahn networks are operated independently and have very different punctuality records. All are covered by EU 2021/782 — S-Bahn delays of 60+ minutes qualify for compensation just like intercity trains.

Network	City	On-time %	Verdict
S-Bahn München	Munich	78.4%	Worst
S-Bahn Frankfurt (RMV)	Frankfurt	85.9%	Average
S-Bahn Hamburg	Hamburg	87.6%	Good
S-Bahn Berlin	Berlin	91.8%	Best

How Much Compensation Goes Unclaimed in Germany Each Year?

Most eligible passengers never file a claim. Based on Deutsche Bahn's 2024 payout data and industry surveys on claim rates, TrainOwed estimates that over **EUR 140M+** in delay compensation went unclaimed in Germany in 2024.

EUR 196.8M

DB actually paid out in 2024

EUR 140M+

Estimated unclaimed (all German operators)

⚠ Why passengers don't claim

Based on 2024 DB payout figures and estimated claim rate of ~47% non-claiming among eligible passengers. All-operator Germany estimate including regional operators.

Live Data Snapshot: March 2026

In addition to official annual statistics, TrainOwed sampled real-time departure data across Germany's major rail hubs on 2026-03-26.

1,739 departures collected across:

- Berlin Hbf
- Munich Hbf
- Hamburg Hbf
- Frankfurt Hbf
- Stuttgart Hbf
- Cologne Hbf

Live snapshot from v6.db.transport.rest (HAFAS/DB Navigator data). 1,739 departures sampled across 6 major hubs over 2 hours on 26 March 2026. Full operator breakdown to be published in Q2 2026 once disruption feed bot is live.

Methodology

This report compiles delay statistics for German rail operators from official published sources. Data covers calendar year 2024 (most complete available as of March 2026). On-time definitions vary by operator and transport authority — see source notes per operator.

On-time definition: Each operator uses their own threshold. DB long-distance uses ≤ 6 minutes. EU 2021/782 compensation threshold is 60 minutes at the final destination.

TrainOwed supplemented published statistics with a live snapshot of 1,739 departures collected from 6 major German hub stations via v6.db.transport.rest (HAFAS/DB Navigator data) on 26 March 2026. Full continuous disruption monitoring begins Q2 2026.

Limitations: Regional operator statistics are sourced from their respective contracting transport authority (Verbund). Sample sizes and methodologies vary. Compensation gap estimates are projections based on industry surveys and cannot be independently verified.

Primary sources:

- Deutsche Bahn Integrierter Bericht 2024 (published February 2025)
- Bundesnetzagentur Monitoringbericht 2024 (published December 2024)
- BEG (Bayerische Eisenbahngesellschaft) Verkehrsbericht 2024
- VBB (Verkehrsverbund Berlin-Brandenburg) Jahresbericht 2024
- LNVG (Landesnahverkehrsgesellschaft Niedersachsen) Qualitätsbericht 2024
- NWL (Nahverkehr Westfalen-Lippe) Qualitätsbericht 2024
- RMV (Rhein-Main-Verkehrsverbund) Jahresbericht 2024
- S-Bahn Hamburg GmbH Qualitätsbericht 2024
- FlixMobility Annual Report 2024

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Frequently Asked Questions — German Train Delay Compensation

Which German train operator had the most delays in 2024? 

How much compensation goes unclaimed in Germany each year? 

Which S-Bahn network is the most delayed in Germany? 

Do strikes count for train delay compensation in Germany? 

What is the compensation amount for a delayed Deutsche Bahn train? 

Does EU train delay compensation apply to regional trains in Germany? 

Diese Seite ist auch auf Deutsch verfügbar: [Zugverspätungs-Report Deutschland 2025](#) →

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Ready to claim your train delay compensation?

No win, no fee. EU law entitles you to up to 50% of your ticket price.
Check your claim in 30 seconds.



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